



1.800.824.8530

FIVE IMPORTANT THINGS MOST LIMO COMPANIES DON'T WANT YOU TO KNOW



1. IS THEIR FLEET “AS ADVERTISED” AND CAPABLE OF HANDLING ALL YOUR NEEDS? – If you book often or require multiple vehicles for group



transportation, make sure the company owns and operates a sizeable fleet thereby avoiding the possibility of their subcontracting your bookings to companies which you do not

know and may not meet your standards. More than 90% of the companies in South Florida have a fleet size of only 1 to 3 vehicles, they may advertise and talk a big game about their diversified fleet; but most are individual operators or call centers that sub-contract the jobs they cannot handle to other companies.

2. DO THEY EMPLOY TRAINED SERVICE REPRESENTATIVES OR IS IT AN OWNER OPERATED HOME BASED BUSINESS – The transportation needs of your business are too important to entrust to just any provider and a company that does not have an true operations center staffed by a team of transportation professionals can not efficiently respond to your requests 24/7. If the owner answers every time you call or if your calls frequently go to voice mail it is probably a home based business.



3. WHAT'S THE AVERAGE AGE OF THEIR VEHICLES? – For reliability and safety considerations, a first rate company's average fleet age should not exceed 4 years. The County recently revised their Ordinance removing the age limitations for Vehicles for Hire and there are now licensed vehicles in operation that are 10 or more years old with untold hundreds of thousands of miles on the clock, which may not be safe and you will not feel completely comfortable riding in. The average of the All Points fleet vehicle is less than 3 years because **we answer to a higher authority**, our clients.

4. HOW MUCH LIABILITY INSURANCE DO THEY CARRY? – The County's minimum requirements are only \$100,000 per person, which means that in



the event you or an employee is involved in a serious accident, claims will be denied for damages in excess of \$100,000. For your security, you should

choose a company that carries at least 20 times the county's minimum insurance requirements or \$2,000,000. Always remember to ask to see a copy of the company's insurance Certificate to make sure it is Commercial overage and it meets your minimum requirements.

5. DO THEY EMPLOY FULL-TIME PROFESSIONAL CHAUFFEURS OR PART-TIMERS AND RETIREES? –Chauffeurs employed as full time Professionals will limit their road time to 8 hours a day as required by the Department of Transportation. If they are part-timers, chauffeuring could be a secondary job with no way to really track how many hours they have been up and working that day. Also remember to confirm the company you hire is a “Drug Free Workplace”, which subjects all their drivers to random drug testing and requires pre-employment testing before hiring. All Point’s chauffeurs are certified professionals who have undergone a thorough pre-employment testing and training process which includes on-the-road training, airport protocol and instructions in client relations and confidentiality.



Last but not least check them out on online, scout for reviews on Google or Trip Advisor. The County’s website is also a great wealth of knowledge, providing a listing of all licensed companies with their fleet size and type of licensed vehicles, as well as their ages. <http://www.pbcgov.com/publicsafety/consumeraffairs/>

Click on **Vehicle for Hire** then **Find Licensed Companies**. You will find our company listed under our original name Personal Limousine Service of Boca Raton.



Call Today

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